Press release

More than 90% of customers consent: unit-linked policies agreement is now final

Zeist, 2 March 2026 – Achmea announces today the finalisation of the unit-linked policies agreement with interest groups. More than 90% of the affiliated policyholders have accepted their individual compensation offer. This now gives the affected customers clarity and a suitable resolution.

In February 2024, Achmea reached an agreement with interest groups Consumentenclaim, Woekerpolis.nl, Woekerpolisproces, Wakkerpolis and the Dutch Consumers' Association regarding compensation for unit-linked policies that were sold in the Netherlands by Avéro Achmea, Centraal Beheer, FBTO, Interpolis and their legal predecessors. This agreement depended on a 90% acceptance rate among the affiliated policyholders who received an individual compensation proposal in recent months. Now that this acceptance rate has been reached, the agreement is final. As a consequence, the collective legal proceeding initiated by the interest groups against Achmea will be terminated. The interest groups will also no longer initiate any new lawsuits.

The cost of the agreement will be covered by a provision that was established earlier. Additionally, an extra provision was created at that time for special cases involving individuals who are not affiliated with any of the interest groups and who have not previously received compensation. These individuals can apply until 1 April 2026, after which the applications will be assessed.

For more information about the 2024 agreement, please visit: https://news.achmea.nl/achmea-reaches-final-agreement-on-unit-linked-insurance-policies-with-interest-groups/

For further information, please contact:

Media
Marco Simmers
telephone +31 6 53 43 87 18
marco.simmers@achmea.nl

Investor Relations
Hans Duine
telephone +31 6 82 10 50 97
hans.duine@achmea.nl

About Achmea
Achmea is a broad financial service provider based in the Netherlands. The company also operates internationally, including in Türkiye, Greece, Cyprus, Slovakia, Australia, Germany, Spain and Romania. In the Netherlands, Achmea operates under strong brands such as Centraal Beheer, Interpolis and Zilveren Kruis. We help people get on with their lives when that's what matters most.
For 215 years, we've been here both for and due to our customers, as well as for society at large. Together with our customers and partners, we solve major social issues relating to health, living and working, mobility and income. This is how we create sustainable value for our customers, our employees, our company and society. Previous generations have been able to rely on us, and future generations can do so too. →

In 2024, Achmea's customers paid approximately € 25 billion in premiums, with approximately € 2 billion of this in our international activities. Achmea is the market leader in the Netherlands for Non-life and Health, and is a top three player in pension and life insurances. Under the name of Retirement Services, Achmea offers consumers, employers and institutional customers a complete package of products and services. We do this via Achmea Pensioen & Levensverzekeringen, Achmea Investment Management, Achmea Real Estate, Achmea Bank, Achmea Mortgages, Achmea Pension Services, and Centraal Beheer PPI.

Achmea has around 18,000 full-time employees globally, more than 14,000 of whom work in the Netherlands.